



EDEN'S  
HOMES & VILLAS



**HOME-AWAY-FROM-HOME**  
[edenshomes.com](http://edenshomes.com)

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**On behalf of Eden's team, we would like to welcome you to your home.**



We're thrilled to know that you have chosen one of our properties for your stay and we look forward to offering you an exceptional one!

In this welcome book, you'll find all the required information during your stay! Shall you require any further assistance, please don't hesitate to contact us.

**WISHING YOU A SPLENDID STAY!**



# WI-FI



Stay connected now and enjoy a complimentary high-speed WiFi connection!



Scan me!

## NETWORK

EDEN'S Homes & Villas

## PASSWORD

edenshomes (lowercase)



# CHECK IN & CHECK OUT



**CHECK IN TIME: 15:00 HRS**

**CHECK OUT TIME: 12:00 HRS**

Kindly be informed that late check out is subject to availability.



# CONCIERGE



At Edens Homes & Villas, we blend comfort, style, and convenience offering fully serviced homes. Whether for a short getaway or an extended stay, our curated properties and personalized concierge service ensure you feel at home, effortlessly.

Our concierge team is here to support every aspect of your stay from restaurant reservations and car bookings to flight arrangements and visa assistance. For visa support, our dedicated team will be in touch within 48 hours to guide you through the process.

# APPLIANCES



## TELEVISION

When turning on the TV, press the source button on the TV remote control, then choose HDMI 1 option, then use the remote control with the blue sticker.



## STOVE

Please make sure that the electric stove button on the wall is always switched on.



## WASHING MACHINE

Please make sure that the washing machine button on the wall is switched on. Start loading the washing machine, add the detergent pods, select a program, and then press start button. Laundry pods are kept under the kitchen sink.



# IMPORTANT NOTES



## **GARBAGE DISPOSAL:**

Garbage is disposed in the garbage chute in the building corridor. New trash bags can be found under the kitchen sink.



## **CLEANING SERVICES:**

Cleaning Services are available at an additional charge, please send us your request at least 24 hours in advance to guarantee the availability. Bed linens are changed once for every 7 nights stay.



## **FACILITIES ACCESS:**

Guests will have access to enjoy the residences facilities, such as: Residences Swimming pool, Gym and Beach. Upon check-out, please keep the access card on the coffee table.

Kindly note that the replacement of a lost access card is for 300 AED.



## **SAFE BOX:**

To reset the pin, please press the black or red button found on the back side of the door, a yellow light will illuminate on the front side of the door, then enter your selected 3 digits PIN followed by hash key (#) and turn the lock in anti-clockwise direction. To re-open it, please enter your PIN, followed by the hash key and turn the lock in the opposite direction.



# HOUSE RULES



**Please note that events/ parties are strictly prohibited inside the unit.**

We love pets, but we chose to make this home pet-free due to many people being allergic.

This is a smoke-free home. No smoking of any substance, including vaping. Smoking is only allowed on the balcony or terrace area. Shisha/Hookah is strictly prohibited both inside the house and on the terrace and balconies as well.

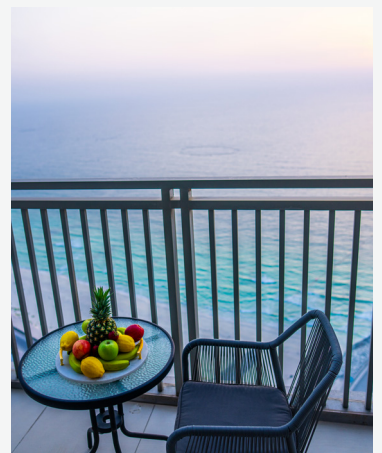
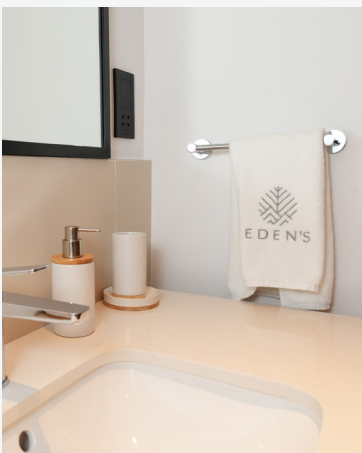
Please note that breaking the house rules will be considered as a violation to the booking terms and conditions, which may lead to immediate booking cancellation and penalties will be applied.



# What Sets Us Apart?



Our homes are thoughtfully designed to offer everything you need—fully equipped kitchens, cozy bedrooms, modern bathrooms, private pools, and spectacular views. Many properties also feature gardens, parking spaces, and high-speed Wi-Fi. Plus, with our dedicated concierge service, every detail of your stay is taken care of.







## KITCHEN

The kitchen is fully equipped with appliances, and kitchen basics for a seamless stay. Complimentary welcome water bottles are placed upon arrival.

## BATHROOMS

The bathrooms are fully loaded with high-end bathroom amenities and fresh towels upon check-in.



## BEDROOMS

A hair dryer, tissue boxes and a safe box are placed in the bedrooms.

# TOURS & ACTIVITIES

With Edens Homes & Villas, planning your stay is effortless book curated activities at the click of a button and enjoy exclusive experiences at the best available rates. From desert adventures to private yacht charters, we make it easy to elevate every moment of your stay.



[edenshomes.com](https://edenshomes.com)



# EMERGENCY CONTACT NUMBERS



FIRE DEPARTMENT:

997



POLICE

991



AMBULANCE

998/999



# LIST YOUR PROPERTIES



Do you like the property and would like to invest in one?

You may contact us at [bd@edenshomes.com](mailto:bd@edenshomes.com) and pursue the opportunity of investing in a luxury property for short term rent so you'd be able to enjoy the following benefits and many more:

- Powerful Revenue Management module – Full Transparency
- Highest return on investment
- Flexible management module



**REACH US**  
FOR MORE INFORMATION  
[bd@edenshomes.com](mailto:bd@edenshomes.com)

# CONTACT US

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RESERVATIONS DEPARTMENT:

**+971 50 510 4764**

GUEST SERVICES DEPARTMENT:

**+971 50 732 0677, +971 50 220 1048**

WORKING HOURS:

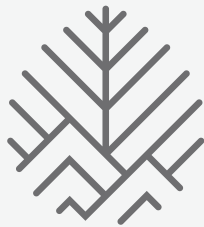
**Every Day From 10:00 Hrs To 21:00 Hrs**

WEBSITE:

**[edenshomes.com](http://edenshomes.com)**

ADDRESS:

**Office #701E, the offices at IBN Battuta  
Gate, Jebel Ali, Dubai, UAE**



EDEN'S  
HOMES & VILLAS

THANK YOU



Thank you for choosing to stay at Eden's,  
we hope you've enjoyed your stay and  
we're looking forward to welcoming you  
again soon!