



EDEN'S
DUBAI

Welcome to
YOUR HOME!



On behalf of Eden's Dubai team, we would like to welcome you to your home.

We're thrilled to know that you have chosen one of our properties for your stay and we look forward to offering you an exceptional one!

In this welcome book, you'll find all the required information during your stay!

Shall you require any further assistance, please don't hesitate to contact us.

Wishing you a splendid stay!



Wi-Fi

Stay connected now and enjoy a complimentary high-speed WiFi connection!

NETWORK:

Edens Dubai

PASSWORD:

edensdubai (lowercase)



Scan me!

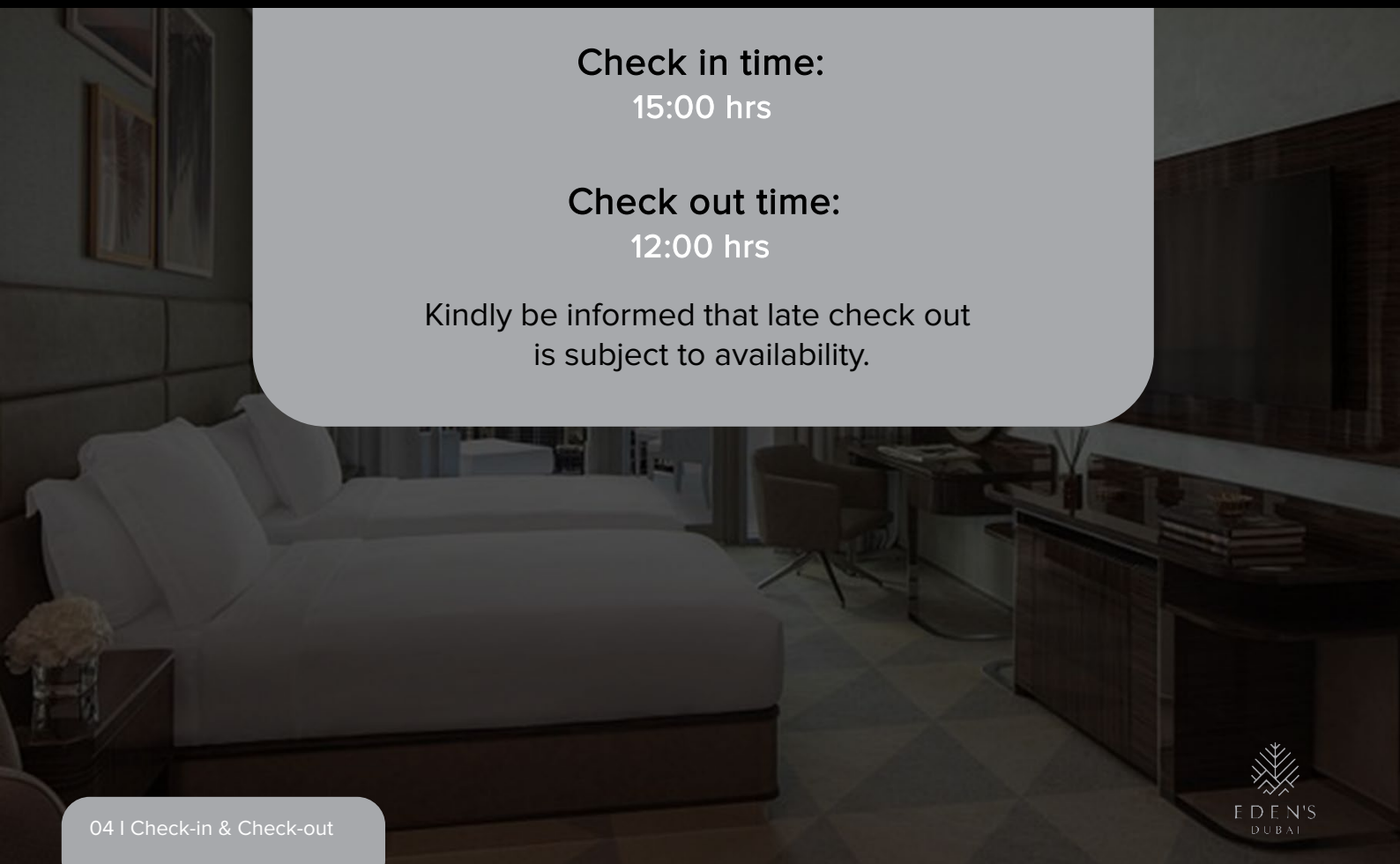


CHECK-IN & CHECK-OUT

Check in time:
15:00 hrs

Check out time:
12:00 hrs

Kindly be informed that late check out
is subject to availability.



APPLIANCES



Television:

When turning on the TV, press the source button on the TV remote control, then choose HDMI 1 option, then use the remote control with the blue sticker.



Gas:

Please make sure that the gas button on the wall is always switched on to avoid gas disconnection. In case it's switched off, please switch it on and twist the gas control knob found in the kitchen cabinet in clock-wise direction then twist it back to the opposite direction slowly, then wait for a couple of minutes, before re-attempting to switch on the stove.



Washing Machine:

Please make sure that the washing machine button on the wall is switched on. Start loading the washing machine, add the detergent pods, select a program, and then press start button. Laundry pods are kept under the kitchen sink.



IMPORTANT NOTES

GARBAGE DISPOSAL:



Garbage is disposed in the garbage chute in the building corridor.
New trash bags can be found under the kitchen sink.

CLEANING SERVICES:



Cleaning Services are available at an additional charge, please send us your request at least 24 hours in advance to guarantee the availability.
Bed linens are changed once for every 7 nights stay.

ACCESS CARDS:



Upon check-out, please keep the access card on the coffee table.
Kindly note that the replacement of a lost access card is for 300 AED.

SAFE BOX:



To reset the pin, please press the black or red button found on the back side of the door, a yellow light will illuminate on the front side of the door, then enter your selected 3 digits PIN followed by hash key (#) and turn the lock in anti-clockwise direction. To re-open it, please enter your PIN, followed by the hash key and turn the lock in the opposite direction.

HOUSE RULES



Please note that events/ parties are strictly prohibited inside the unit.

We love pets, but we chose to make this home pet-free due to many people being allergic.

This is a smoke-free home. No smoking of any substance, including vaping. Smoking is only allowed on the balcony or terrace area. Shisha/Hookah is strictly prohibited both inside the house and on the terrace and balconies as well.

Please note that breaking the house rules will be considered as a violation to the booking terms and conditions, which may lead to immediate booking cancellation and penalties will be applied.

AMENITIES



KITCHEN

The kitchen is fully equipped with appliances, and kitchen basics for a seamless stay. Complimentary welcome water bottles are placed upon arrival.



BATHROOMS

The bathrooms are fully loaded with high-end bathroom amenities and fresh towels upon check-in.



BEDROOMS

A hair dryer, tissue boxes and a safe box are placed in the bedrooms.

TOURS & ACTIVITIES



You may now book your activities at the click of a button and enjoy a wide range of activities at the best possible price!



Scan me!

<https://edensdubai.com/tours-activities/>

EMERGENCY CONTACT NUMBERS



1-FIRE DEPARTMENT:

997



2-POLICE:

991



3-AMBULANCE:

998/999



Do you like the property and would like to invest in one?

You may contact us at bd@edensdubai.com and pursue the opportunity of investing in a luxury property for short term rent so you'd be able to enjoy the following benefits and many more:

- Powerful Revenue Management module
- Full Transparency
- Highest return on investment
- Flexible management module



Scan me!

Contact us

for more information!



CONTACT US



RESERVATIONS DEPARTMENT:

+971 50 510 4764

GUEST SERVICES DEPARTMENT:

+971 50 732 0677, +971 50 220 1048

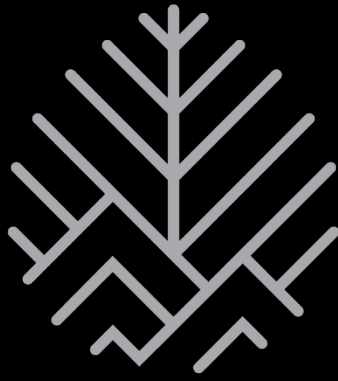
(Working Hours every day from 10:00 Hrs TO 21:00 Hrs)

WEBSITE:

www.edensdubai.com

ADDRESS:

Office #701E, the offices at IBN Battuta Gate,
Jebel Ali, Dubai, UAE



EDEN'S
DUBAI

**Thank you for choosing
to stay at Eden's, we hope you've
enjoyed your stay and we're looking
forward to welcoming you
again soon!**



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Discover more